



2012 INTERNATIONAL TENNIS EVENTS TICKET CONDITIONS

Dear Patron,

Thank you for your support of Tennis Auckland Region Inc. We look forward to welcoming you to international tennis at the ASB Tennis Centre.

We would like to take this opportunity to outline information to you concerning your ticket and the stadium.

CONDITIONS OF TICKET SALE

Your Ticketek ticket has certain conditions of sale printed on its reverse side. Those conditions are valid for international tennis events at the ASB Tennis Centre. **All tickets must be scanned on entry and exit.** In addition, the following conditions also apply to the sale and purchase of your ticket:

Play may be cancelled or rescheduled due to weather or circumstances beyond the promoter's control. Such actions shall not entitle a ticket holder to make any claim for refund of ticket price except as outlined below. Any decision regarding extension of the validity of a ticket in the event of cancellation or rescheduling of play shall be entirely at the discretion of the tournament organizers. Your ticket is valid only for the date and session of play for which the ticket has been issued, not for any particular match.

A refund of 50% of the ticket price will be given under the following conditions: There is less than one hours play on the **date** your ticket is valid according to the official time sheet of the Tournament Referee. Box tickets, tournament tickets, complimentary tickets and five-year seats **do not** qualify for the refund policy.

Applications for refunds must be made in writing to Tennis Auckland Region Inc, PO Box 2905, Auckland, 1140 with the tickets attached on or before **31 March 2012**. No refunds will be made over the counter.

No ticket holder may collect, disseminate, transmit, publish or release from the grounds of the Tournament any match related data or information during match play.

No Alcohol Policy

In line with other major New Zealand sporting venues, patrons are not permitted to bring alcohol into the ASB Tennis Centre. Alcohol will be on sale however within the stadium.

Food and drink facilities are on site for your enjoyment and should you want to purchase tickets for other days these are available at the Ticketek outlets on site.

For Tournament Information visit the tournament websites:

asbclassic.co.nz
heinekenopen.co.nz

To assist with tournament updates our website will have up-to-date information concerning special events, match scheduling and in the event of inclement weather, revised match scheduling.